

Sri Nanak Jhira Saheb Foundation

GURU NANAK COLLEGE OF EDUCATION

Teachers Colony Manhalli Road Tq & Dist : Bidar-585 403

College Website: www.gurunanakbed.org

Mail : Gurunanakbedcollege@gmail.com

E-Mail IQAC: igacgnbedc@gmail.com

GRIEVANCE REDRESSAL CELL

Date : 15/07/2022

NOTICE

All the members of are hereby informed that the meeting of the Grievance Redressal Cell with the faculty is scheduled on 16th July 2022 at 12:30 p.m. in the principal's chamber. The following agenda shall be discussed in the meeting. All the members are requested to attend the meeting on the said date and given time and venue.

Agenda:

1. Plan for increased collaboration with other college committees.
2. Establish key performance indicators and a monitoring framework.
3. Discussion on new preventive measures to be implemented by anti-ragging committee.

Members:

1. Renuka – Asst. Professor
2. Mahananda – Asst. Professor
3. Rajendra Sherikar – Asst. Professor
4. Shilpa – Asst. Professor
5. Ajay - Student Representative
6. Amar - Student Representative

All staff and students are requested to attend the meeting.


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GRIEVANCE REDRESSAL CELL

Minutes of the meeting:

The following points were discussed by the Chairman of Grievance Redressal Cell, Principal, Dr. Geeta Inganshetty, discussed and welcomed the members present for the meeting.

1. Plan for increased collaboration with other college committees : The cell agreed to regularly coordinate with the academic, student affairs and facilities committees. It was also suggested to have senior student mentors assigned to each new student to provide support and guidance.
2. Establish key performance indicators and a monitoring framework : Gurunanak College of Education were set around resolution time, user satisfaction and repeated grievances.
3. Discussion on new preventive measures to be implemented by anti-ragging committee : The cell proposed to conduct mandatory anti-ragging workshops for all new students during orientation.

The meeting ended with a vote of thanks by one of the faculty members.


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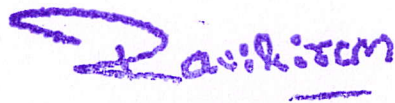
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List of members present during the meeting:

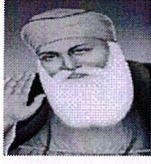
Chairperson: Dr. Geeta Inganshetty, Principal

Members:

1. Renuka – Asst. Professor
2. Mahananda – Asst. Professor
3. Rajendra Sherikar – Asst. Professor
4. Shilpa – Asst. Professor
5. Ajay - Student Representative
6. Amar - Student Representative



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GRIEVANCE REDRESSAL CELL

Date : 08/09/2021

NOTICE

All the members of are hereby informed that the meeting of the Grievance Redressal Cell with the faculty is scheduled on 10th September 2021 at 3:30 p.m. in the principal's chamber. The following agenda shall be discussed in the meeting. All the members are requested to attend the meeting on the said date and given time and venue.

Agenda:

1. Discussion on new grievances received in the current year.
2. Measures to improve grievance redressal process.
3. Review to improve grievance redressal process.

Members:

1. Mahananda – Asst. Professor
2. Renuka – Asst. Professor
3. Shilpa – Asst. Professor
4. Rajendra Sherikar – Asst. Professor
5. Satish - Student Representative
6. Akshata - Student Representative

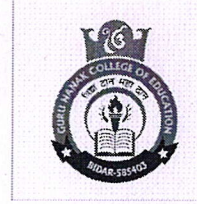
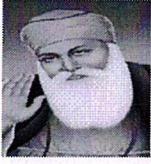
All staff and students are requested to attend the meeting.


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GRIEVANCE REDRESSAL CELL

Minutes of the meeting:

The following points were discussed by the Chairman of Grievance Redressal Cell, Principal, Dr. Rajashekhar Almaje, discussed and welcomed the members present for the meeting.

1. Discussion on new grievances received in the current year : 6 new grievances were reported in the current year. The committee discussed each case and decided on appropriate actions.
2. Measures to improve grievance redressal process : The committee suggested streamlining the grievance submission and tracking process using an online portal.
3. Review to improve grievance redressal process : The committee reviewed the grievances received in 2020 and the actions taken. Most issues were resolved satisfactory.

The meeting ended with a vote of thanks by one of the faculty members.

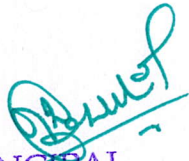
List of members present during the meeting:

Chairperson: Dr. Rajashekhar Almaje, Principal

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Members:

1. Renuka – Asst. Professor
2. Mahananda – Asst. Professor
3. Rajendra Sherikar – Asst. Professor
4. Shilpa – Asst. Professor
5. Satish - Student Representative
6. Akshata - Student Representative



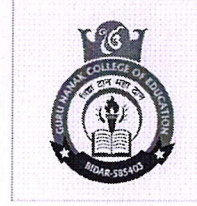
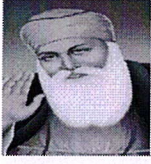
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GRIEVANCE REDRESSAL CELL

Date : 07/02/2022

NOTICE

All the members of are hereby informed that the meeting of the Grievance Redressal Cell with the faculty is scheduled on 08th February 2022 at 2:30 p.m. in the principal's chamber. The following agenda shall be discussed in the meeting. All the members are requested to attend the meeting on the said date and given time and venue.

Agenda:

1. Review the cells performance over the past year.
2. Propose process improvements and technological solutions.
3. Review the cells composition and consider new roles/specializations.

Members:

1. Mahananda – Asst. Professor
2. Renuka – Asst. Professor
3. Shilpa – Asst. Professor
4. Rajendra Sherikar – Asst. Professor
5. Sanjana - Student Representative
6. Vishal - Student Representative

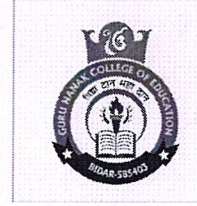
All staff and students are requested to attend the meeting.


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GRIEVANCE REDRESSAL CELL

Date : 08/09/2020


NOTICE

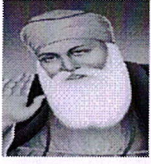
All the members of are hereby informed that the meeting of the Grievance Redressal Cell along with Anti Ragging cell is scheduled on 08^h September 2020 at 11:30 AM. The following agenda shall discuss in the meeting. All the members are requested to attend the meeting on the said date and given time and venue.

Agenda :

1. Discuss evolving grievances due to the pandemic and remote/hybrid learning.
2. Establishing new guidelines and policies to prevent ragging.
3. Review and update the cell's protocols as needed.
4. Evaluate the cell's performance in the past year, including metrics and feedback.
5. Planning for upcoming anti- ragging awareness campign


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GRIEVANCE REDRESSAL CELL

Minutes of meeting:

The following points were discussed by the Chairman of Grievance Redressal Cell, Principal, Dr. Rajashekhar Almaje discussed and welcomed the members present for the meeting.

The meeting started with a welcome note by the chairperson

- Plan outreach and training activities for the college community:
- Plans were made for workshops on conflict resolution and mental health awareness.
- Discuss common grievances faced by students and staff : common grievances identified included issues with facilities, teaching quality, administrative processes ,and interpersonal conflicts
- Establish protocols for handling and resolving grievances : the cell agreed on a two week timeline to investigate and resolve grievances , with appeals process

The meeting ended with a vote of thanks by one of the faculty members

List of members present during the meeting

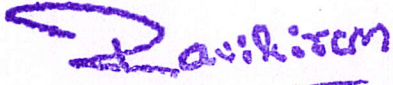
Chair person : Dr.Rajshekar Almaje

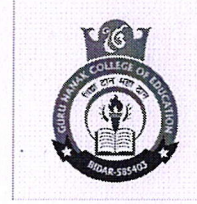
Members :

1. Asst. Prof. Mahananda
2. Asst. Prof. M Renuka
3. Asst. Prof. Shilpa S
4. Asst. Prof. Rajendra S
5. Pavankumar – Student Representative
6. Aishwarya – Student Representative


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GRIEVANCE REDRESSAL CELL

Date : 08/02/2020

NOTICE

All the members of are hereby informed that the meeting of the Grievance Redressal Cell with the faculty is scheduled on 10th February 2020 at 2:30 p.m. in the principal's chamber. The following agenda shall be discussed in the meeting. All the members are requested to attend the meeting on the said date and given time and venue.

Agenda:


1. Discuss common grievance faced by students and staff.
2. Plan outreach and training activities for the college community.
3. Establish protocols for handling and resolving grievance.

Members:

1. Renuka – Asst. Professor
2. Manjula – Asst. Professor
3. Shilpa – Asst. Professor
4. Rajendra Sherikar – Asst. Professor
5. Pavankumar - Student Representative
6. Aishwarya - Student Representative

All staff and students are requested to attend the meeting.


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GRIEVANCE REDRESSAL CELL

Minutes of the meeting:

The following points were discussed by the Chairman of Grievance Redressal Cell, Principal, Dr. Rajashekhar Almaje, discussed and welcomed the members present for the meeting.

- Discuss common grievance faced by students and staff : Common grievances identified included issues with facilities teaching quality, administrative processes and interpersonal conflicts.
- Plan outreach and training activities for the college community : Plans were made for workshops on conflict resolution and mental health awareness.
- Establish protocols for handling and resolving grievance : The cell agreed on a 2 week timeline to investigate and resolve grievances, with an appeals process.

The meeting ended with a vote of thanks by one of the faculty members.

List of members present during the meeting:

Chairperson: Dr. Rajashekhar Almaje, Principal

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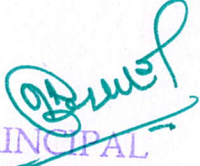
Rajashakar

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Members:

1. Manjula – Asst. Professor
2. Renuka – Asst. Professor
3. Rajendra Sherikar – Asst. Professor
4. Shilpa – Asst. Professor
5. Pavankumar - Student Representative
6. Aishwarya - Student Representative



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GRIEVANCE REDRESSAL CELL

Date : 06/10/2018

NOTICE

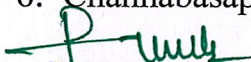
This is to inform that the meeting of **Grievance Redressal Cell** will be held on 08/10/2018 at Principal Chamber.

Agenda to discuss:

1. To discuss about the orientation of code of conduct.
2. To discuss plan of action for next academic year.

Members:

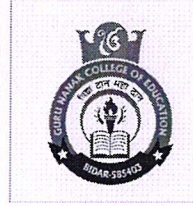
1. Rajendra Sherikar – Asst. Professor
2. Mahananda – Asst. Professor
3. Shilpa – Asst. Professor
4. Renuka – Asst. Professor
5. Omsri - Student Representative
6. Channabasappa - Student Representative


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GRIEVANCE REDRESSAL CELL

Minutes of the meeting:

The following points were discussed by the Chairman of Grievance Redressal Cell, Principal, Dr. Ravi Pandurang, discussed and welcomed the members present for the meeting.

- The meeting started with a welcome note by the chairperson.
- **Orientation of Code of Conduct:** the orientation of code of conduct will be done along with the semester orientation.
- Plan of action for the next academic year was discussed.

The meeting ended with a vote of thanks by one of the faculty members.

List of members present during the meeting:

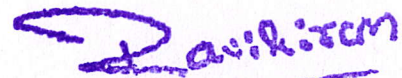
Chairperson: Dr. Ravi Pandurang, Principal

Members:

1. Renuka – Asst. Professor
2. Mahananda – Asst. Professor
3. Shilpa – Asst. Professor
4. Rajendra Sherikar – Asst. Professor
5. Omsri - Student Representative
6. Channabasappa - Student Representative


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GRIEVANCE REDRESSAL CELL

Date : 02/08/2019

NOTICE

All the members of are hereby informed that the meeting of the Grievance Redressal Cell with the faculty is scheduled on 02nd August 2019 at 1:30p.m in the principal's chamber. The following agenda shall be discussed in the meeting. All the members are requested to attend the meeting on the said date and given time and venue.

Agenda:

1. To reframe the committee.
2. To distribute the roles and responsibilities of each member.

Members:

1. Renuka – Asst. Professor
2. Manjula – Asst. Professor
3. Shilpa – Asst. Professor
4. Rajendra Sherikar – Asst. Professor
5. Naveen - Student Representative
6. Nahomi - Student Representative

All staff and students are requested to attend the meeting.

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GRIEVANCE REDRESSAL CELL

Minutes of the meeting:

The following points were discussed by the Chairman of Grievance Redressal Cell, Principal, Dr. Asha Mudda, discussed and welcomed the members present for the meeting.

- The new committee members were installed formally.
- Plan of action for the next academic year was discussed..
- Role and responsibilities were divided and decided upon unanimously.

The meeting ended with a vote of thanks by one of the faculty members.

List of members present during the meeting:

Chairperson: Dr. Asha Mudda, Principal

Members:

1. Manjula – Asst. Professor
2. Renuka – Asst. Professor
3. Rajendra Sherikar – Asst. Professor
4. Shilpa – Asst. Professor
7. Naveen - Student Representative
5. Nahomi - Student Representative

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GRIEVANCE REDRESSAL CELL

Date : 01/07/2018

NOTICE

This is to inform that the meeting of **Grievance Redressal Cell** will be held on 03/07/2018 at Principal Chamber.

Agenda to discuss:

1. To discuss about the action taken against previous grievances submitted by the students.
2. To discuss on measures for Women Empowerment and anti-ragging.

Members:

1. Mahananda – Asst. Professor
2. Renuka – Asst. Professor
3. Rajendra Sherikar – Asst. Professor
4. Shilpa – Asst. Professor
5. Omsri - Student Representative
6. Channabasappa - Student Representative

P. Renuka

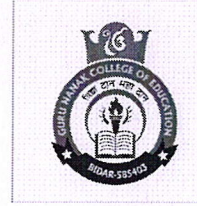
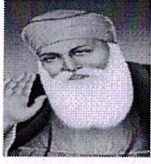
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Rajendra Sherikar

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GRIEVANCE REDRESSAL CELL

Minutes of the meeting:

This is to inform that the meeting of Grievance Redressal Cell was held on 3rd July 2018 at 12 noon in the principal's office

The meeting started with a welcome note by the principal

- All the committee members discussed the solution provided against the submitted grievance letters.
- Self defense workshop has been planned for the female student-teachers, to be conducted on 13th, 20th and 27th July 2018 under the anti-sexual harassment cell.
- It was decided unanimously to provide time concession w.r.t. the submissions, attendance etc. to the student-teachers with major personal issues.

The meeting ended with a vote of thanks by one of the faculty members.

List of members present during the meeting:

Chairperson: Dr. Ravi Pandurang, Principal

Members:

1. Mahananda – Asst. Professor
2. Renuka – Asst. Professor
3. Rajendra Sherikar – Asst. Professor

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4. Shilpa – Asst. Professor
5. Omsri - Student Representative
6. Channabasappa - Student Representative

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GRIEVANCE REDRESSAL CELL

Minutes of the meeting:

The following points were discussed by the Chairman of Grievance Redressal Cell, Principal, Dr. Geeta Inganshetty, discussed and welcomed the members present for the meeting.

1. Review the cells performance over the past year : Overall, the cell had maintained a 75% grievance resolution rate over the past year.
2. Propose process improvements and technological solutions : The cell proposed a grievance management software, clearer escalation protocols and dedicated office hours.
3. Review the cells composition and consider new roles/specializations : New specialized roles were created for mediation, data analysis and community outreach.

The meeting ended with a vote of thanks by one of the faculty members.

List of members present during the meeting:

Chairperson: Dr. Geeta Inganshetty, Principal

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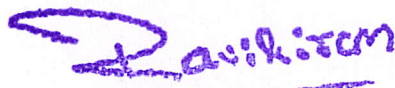
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Members:

1. Renuka – Asst. Professor
2. Mahananda – Asst. Professor
3. Rajendra Sherikar – Asst. Professor
4. Shilpa – Asst. Professor
5. Sanjana - Student Representative
6. Vishal - Student Representative

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